

Injury management roles

Work related injury



Injured worker visits doctor or hospital and obtains a First Certificate of Capacity



Worker's compensation claim

Communication



Employer

- Pays the worker as directed by the insurer
- Coordinates return to work



Worker

- Has treatment
- Attends medical reviews
- Participates in return to work activities



Doctor

- Manages medical treatment
- Issues Certificates of Capacity
- Coordinates injury management
- Participates in development of return to work programs



Workplace Rehabilitation Provider

- Assists with return to work



Insurer

- Makes claim decisions
- Manages the claim
- Makes claim payments